

## **NCTCOG DFWConnectARide Terms of Use**

DFWConnectARide is offered strictly as a convenience and service by the North Central Texas Council of Governments (NCTCOG) to commuters seeking ridematching services. DFWConnectARide is provided based on the agreement that its users accept full personal responsibility for any ride they may accept through this service. Due to potential personal risks when accepting or offering rides, all DFWConnectARide users should exercise caution and discretion, and generally take whatever steps they deem necessary to ensure their own personal safety. NCTCOG and DFWConnectARide do not evaluate or ensure nor do they warrant or make any representations about the character, background, or skills of the users participating in the program. DFWConnectARide records are based on information that users enter into the system; therefore, some of the information may be inaccurate or incomplete. NCTCOG and DFWConnectARide do not evaluate nor do they make any representations about the truthfulness or correctness of the information and are not responsible for any false, misleading or incorrect information submitted. It is the sole responsibility of the user to regularly visit the website to check for new ridematches. NCTCOG and DFWConnectARide assume no responsibility for any consequences, including damages of any kind arising directly or indirectly out of any action or inaction taken in reliance upon the information, services, or materials provided herein.

### **Eligibility**

By registering for DFWConnectARide, you certify that the following are all true:

#### **For all Users:**

- you are at least 18 years of age; and
- you have never been convicted of a felony or serious criminal offense (including but not limited to a sexual offense and/or a violence-related offense) nor any misdemeanor within the past three (3) years.
- users are advised to check with their insurance provider to ensure that their coverage extends to carpooling and ridesharing.

#### **For Drivers:**

- you have a current and valid driver's license;
- you carry all insurance required by Texas law in order to operate a motor vehicle;
- you carry liability insurance that covers bodily injury to all occupants of your vehicle;
- you have no record of convictions for serious driving offenses;
- you are medically fit to act as a driver;
- you are volunteering to be a driver and have not been designated by a group or company as a driver and receive no compensation from a group or company for driving; you are an independent party participating, with others, in a voluntary, not for profit, ridesharing arrangement.
- you follow prescribed manufacturer preventative and maintenance standards for the vehicle(s) you use.
- you have a valid vehicle registration and inspection.

**User Disputes**

NCTCOG and DFWConnectARide are not involved in nor in any way responsible for any actual dealings between you and other Users of DFWConnectARide. NCTCOG and DFWConnectARide will not be parties to disputes or negotiations of disputes between Users. Users are encouraged to report any disputes with other users to the appropriate law enforcement authorities.

## **NCTCOG DFWConnectARide Privacy Policy**

User privacy is very important to us. We are committed to your privacy and security, and strive to provide the best possible user experience for our users and customers. We also strive to protect the personal and confidential information of those who use our online services.

Information collected during registration for DFWConnectARide is used to match you with potential rideshare partners, and some limited information may be disclosed to them as described below.

Only the site administrators of DFWConnectARide (the North Central Texas Council of Governments) will have full access to your account information. NCTCOG will not share or sell this information to private, for-profit corporations. NCTCOG may, however, share such information with its public sector partners.

### **What information does the DFWConnectARide site collect from me?**

Information gathered when registering for DFWConnectARide includes:

- First and last name
- Gender
- Home or starting address
- E-Mail address
- Telephone number (if applicable)
- Name of employer/school/organization (if applicable)
- Destination address
- Desired hours
- Other, optional, information such as smoking and gender match preferences

To protect your anonymity, the following information is NOT provided to other users on their carpool match list:

- Your last name
- Your telephone number (unless otherwise agreed to by you)
- Your home or starting address\*
- Your destination address\*

The approximate origin and destination points will be marked on a map, but no specific addresses will be provided on match reports. Only the site administrator has access to users' full names, destination and home/start addresses.

If you believe that any inaccurate or inappropriate information has been obtained or disseminated through your use of this Web site, please contact the site administrator through the contact information provided on this site.

### **Who is collecting information and how may it be used?**

Only site administrators have full access to individual account information. NCTCOG reserves the right to utilize such information to analyze air quality emissions and congestion reduction benefits, site

demographics and behavior based on the information provided to us upon registration, gathered from transaction activity, from our server log files or from surveys, or for any other purposes. In addition, aggregated data which does not include information identifying individual users may be shared interested third parties. When you are on the site and are asked for personal information, you are sharing that information with the site administrators. If personal data is to be collected and/or maintained by any company other than by DFWConnectARide, or our client providing you with this service, we will attempt to notify you on the Web site or in an updated version of this Privacy Policy. If you do not want your data to be shared, you can choose not to utilize the service.

### **With whom does DFWConnectARide share my information?**

We will not disclose any of your personally identifiable information except when we have your permission or under special circumstances, such as when we believe in good faith that the law requires it or other circumstances described below. The following describes some of the ways that your information may be disclosed.

Data in the aggregate: We may disclose “blinded” aggregated data and user statistics to prospective clients and other third parties, and for other lawful purposes. Blinded data is data which does not identify an individual person.

My Page data: We disclose the following types of data to potential matches on our system:

- First name or alias
- Gender
- Approximate origin and destination points
- Desired transportation hours
- Carpool Preferences (if any) – male/female, smoking/non-smoking

In addition, you will be provided with a means to forward contact or other information through our Web site to potential ridematch participants. Any information you disclose via this method will be disclosed to such persons.

Other: We also may disclose account information in special cases when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be violating our Terms of Use, or may otherwise be causing injury to or interference with (either intentionally or unintentionally) our rights or property, other Web site users or site participants, or anyone else that could be harmed by such activities. We may disclose or access account information when we believe in good faith that the law requires it and for administrative and other purposes that we deem necessary to maintain, service and improve our products and services.

### **What security precautions are in place to protect the loss, misuse or alteration of my information?**

Your Account Information and Profile are password-protected so you have access to this personal information. Remember to sign out of your account and close your browser window when you have completed your online activity. Because of the global nature of the Internet, when you give us information, that information may be sent electronically to servers outside of the country where you originally entered the information. Unfortunately, no data transmission over the Internet can be

guaranteed to be 100% secure. Therefore, information that you disclose by use of this site (as with any site that is non-secure), by posting a message or using e mail, potentially could be collected and used by others. As a result, while we strive to protect your personal information, we cannot ensure or warrant the security of any information you transmit to us or from our services, and you do so at your own risk. Once we receive your transmission, we use commercially reasonable efforts to ensure its security on our systems.

**What else should I know about my privacy?**

You are solely responsible for maintaining the secrecy of your passwords and/or any account information. Please be careful and responsible whenever you are online. When you or we end your customer relationship with us, we will continue to handle your information in accordance with this policy.

**Privacy statements on third party websites**

Where the DFWConnectARide website provides links to third party websites, these links are provided for information purposes only and DFWConnectARide is not responsible for the content, copyright or privacy policies of these websites.

**Terms and Conditions**

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website.

**Changes to our Privacy Policy**

Any changes to this privacy policy will be posted on this page.